

# PROFESSIONAL INFORMATION SYSTEM INC.

IT SERVICES AND EQUIPMENT FOR THE LOCAL AND FEDERAL GOVERNMENT

**CMMC Level 1 Compliant**

## PROUDLY SERVING OUR FEDERAL & LOCAL GOVERNMENTS

Professional Information Systems, Inc. 8(a) Certified Disadvantaged Women Owned Small Business is an IT VAR Company using COTS to help put together solutions for our end users through software, hardware, virtualization, and security.

**SOFTWARE • VIRTUALIZATION • SECURITY • HARDWARE**

## GOVERNMENT CLIENTS

Environmental Protection Agency • Department of Labor • National Oceanic & Atmospheric Association

Department of Agriculture • Government Printing office • Small Business Administration

Department of Interior • Department of Navy • U.S. Air Force

*Proudly Serving Our Federal  
Customers Since 1992*

## CERTIFICATION IDS

**DUNS**  
96-402-5845  
**Cage Code**  
4W0C1  
**GSA**  
IT Schedule70 GS-35F-0117Y  
**MAS**  
54151, 33411, 511210, OLM  
**SAM UEI:**  
TDCWKMNJ3NM5  
**DBE Codes**  
0057.13N, 0053.148G, 0051.12D,  
0055.158P, 0055.10P, 0055.9P  
**NAICS Codes**  
541512, 541519, 334111, 423430,  
334613, 511210, 811211, 334419,  
423690  
**ISO Certifications:**  
OTTPS 20243:2018  
**FEDMALL:**  
MARKETPLACE\_4W0C1  
**CMMCv2: Level 2**

## CORE COMPETENCIES

Security • Networking • Servers • Software • Cloud Services  
Mobility Products • Dell • Trend Micro • Hardware • Computers/Laptops  
• Wireless • Printers & Ink • UPS Power Protection • Teradici •  
Axis Cameras • Zero Clients • Veeam • Red Hat • Microsoft •

## CONTACT US

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## CPARS

**Contract Information:** IT Hardware and Software with IT Related Tools to support an upgrade for a Base Overseas

**Base and All Options:** \$641, 591

**QUALITY:** Overall, the contractor provided quality products as outlined in the contract. To the Governments benefit, there was an issue with original the KVM under CLIN 29. It was not performing as advertised and after validating with the OEM that the website hadnt been updated and the items couldnt perform as required, the vendor quickly developed an RMA number to return the KVM and replace it with two KVMs that met the required performance specification at the same cost. The turnaround was within 10 days, allowing the project to proceed without delay. In similar fashion, the performance specification for the Startech wifi receivers under CLIN 6A did not meet what was received due to old information on the Startech website. The vendor immediately processed the RMA and substitution for the parts that met the specification at no additional cost also allowing the project to proceed without delay. All other quality issues from the vendors distributors were rectified quickly with RMAs and/or replacements as necessary. **SCHEDULE:** The vendor provided all hardware well ahead of schedule, starting shipments of the first items within a week. No items were delinquent and even with the RMAs and parts substitutions, the components were delivered weeks ahead of the contract schedule allowing the scheduled build of the test bed to move to be significantly shortened. **COST CONTROL:** This requirement was Firm-Fixed Price, therefore no rating was provided. **MANAGEMENT:** Management of key personnel was not required for this effort. **OTHER AREAS:** The vendor collaborated with the COR, the CORs test bed developer and all Government entities with a great deal of professionalism and efficiency. The vendor was responsive to all requests for information and reporting requirements for the hardware deliveries as required and informed the warehouse of all deliveries in a timely fashion. Any issues that were brought to the vendors attention were immediately addressed and inquiries were responded to. The responsiveness of the vendor, the resourcefulness in finding suppliers for IT items across several industries (infrastructure hardware, server and database hardware, and workstation hardware, etc) some of which were difficult to find, and to perform all of this in the aggressive timelines required to meet project goals were excellent. **RECOMMENDATION:** Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.